

Grievance mechanism for Amazónicos por la Amazonía – AMPA Association project:
“Consolidation of the participatory management of the Alto Huayabamba Conservation Concession as a production landscape, and strengthening of partnerships for conservation, production and research in the Peruvian Amazon”

Project description

The objective of this project is:

Guarantee conservation of the priority areas of Peruvian Yungas and Paramos ecoregions, and contribute to improving the quality of life of people settled in AHCC and its buffer zone through consolidation of wild bee honey and organic quinoa productive chains and develop capacities of local young people in Yellow-tailed woolly monkey (*Oreonax flavicauda*) habitat research and monitoring.

The presence of the Alto Huayabamba Conservation Concession – AHCC achieves a reduction of deforestation and degradation caused by migratory agriculture. Many of the AHCC users are part of APRODEQUI Bolívar and APA AHCC, both associations were established with the support of AMPA like as productive alternatives compatible with the conservation of the ecosystems, likewise eventually the users stop pressing on this fragile ecosystems; also the young users were trained on primates monitoring research, that generates information of the status of the population of *Oreonax flavicauda*.

The project has four components:

Component 1: Development of sustainable productive activities; aimed to providing technical assistance and trainings in productive issues to APRODEQUI Bolívar and APA AHCC members, so that the production chains of quinoa and wild bee honey are stronger.

Component 2: Organizational and business reinforcement of associations; aimed at strengthening to the APRODEQUI Bolívar and APA AHCC members in associative, financial and gender aspects, so that the associations have a competitive vision, where the participation of all members of the family are incentivized; the formalization of APRODEQUI Bolívar is also seek, and that this organization can access to the organic certification, that permit the commercialization of the quinoa in markets that value sustainable management of the production units, and its commitment with the conservation of ecosystems.

Component 3: Promoting sustainable management of ecosystems; aimed to sensitize and educate all members of associations and its families about the importance of conservation of the AHCC ecosystems and the endangered species found in the area, so that each member of the associations are an active promoter of the conservation of ecosystems.

Component 4: Participatory monitoring; aimed to continue the monitoring of primates in the AHCC realized with the same young users, which generate information of the species.

The project aims to consolidate both productive associations through the empowerment of this members, that achieves to established AHCC like an its buffer zone like as production landscape; also aims to generate investigative capacities on young monitors, that they lead an investigation initiatives or support to investigators on other works.

Grievances mechanism

Any comments, complaints, grievances in relation to the general implementation of the project shall be first reported by phone or in writing to Amazónicos por la Amazonía – AMPA Association office.

Contact person by email: mpaulogutierrez@hotmail.com / ampa@ampaperu.info

Contact person by phone: Marco Paulo Gutiérrez Canales (grievances desk officer)

Cell Phone: +51 964400619 / +51 995306796

Telephone: +051 042 342798

Office address:

Amazónicos por la Amazonía – Bolívar office: Av Dos de Mayo 123, Bolívar, La Libertad, Perú.

Amazónicos por la Amazonía – Main office: Mz. N Lt. 1 Urbanización Vista Alegre, Moyobamba, San Martín, Perú.

In case of grievances reported by phone, the grievances desk officer will fill out a grievance note, including the name, contact details of the claimant, date of complaint and the detailed description of the complaint/ grievance, as well as any comments or suggestions of how to address the complaint. For any grievances submitted by email, please provide the same information in your email.

Amazónicos por la Amazonía – AMPA Association will respond in writing to any claimant within 15 days and take immediate action to address those grievances in consultation with the claimant if any resource restriction has been caused by the project. Claims, responses and actions taken to address grievances will be filed and included in project monitoring.

If the claimant is not satisfied with the response by Amazónicos por la Amazonía – AMPA Association, the grievance may be submitted to Conservation International Japan (CI Japan), the chair of the Executive Team, directly at: GEF-Satoyama@conservation.or.jp

Conservation International Japan

6-7-1-507 Shinjuku, Shinjuku-ku, Tokyo 160-0022 JAPAN

Tel:+81-3-5315-4790

For escalating complaint, the complaint can file a report to CI using the following link:

<https://secure.ethicspoint.com/domain/media/en/gui/10680/index.html>

This grievances mechanism will be shared during initial awareness and all consultation meetings.